

**General Referral List
(Revised 1/22/11)**

ABUSE/NEGLECT	Adult Protective Services (877) 767-2385
	Child Protective Services (888) 767-2445
	Elder Abuse - 24 Hour Senior HelpLine (602) 264-7500 (888) 783-7500
	Elder Abuse and Neglect - Nursing Homes/Assisted Living Facilities (602) 542-4446 (602) 542-6575 fax <i>Long Term Care Ombudsman</i>
ACCESSIBILITY SURVEYORS AND EXPERTS	Bill Stokes (602) 977-0899 RBK Consulting Services
	Architecture and Facilities Management, Inc. (602) 331-1800 http://www.trkinc.com/
	U.S.A. Accessibility Consulting (480) 985-0082 http://www.usaaccessibility.com/index.html
ADA INFORMATION	U.S. Department of Justice ADA Information Line (800) 514-0301 www.ada.gov
	Pacific Disability Business & Technical Assistance Center (DBTAC) (800) 949-4232 www.dlrp.org
	Arizona Office for Americans With Disabilities *State/local ADA Coordinators List (800) 358-3617 http://www.azada.gov <i>No complaints taken</i>
Parking Violations	Save Our Space Program (602) 534-7722 <i>City of Phoenix only, call to request that violator be ticketed</i>
State Law: Arizonans With Disabilities Act (AzDA)	Arizona Attorney General's Office (800) 352-8431 http://www.azag.gov/civil_rights Phoenix: (602) 542-5025 Tucson: (520) 628-6504
AGING/ ELDER ASSISTANCE	Area Agency on Aging (888) 783-7500 www.aaaphx.org
	Elder Law Hotline (800) 231-5441 <i>Free legal services for persons age 60 and older</i>

	Administration on Aging (800) 222-2225 www.AoA.gov
	DES Aging and Adult Administration (602) 542-4446 www.azdes.gov <i>Click on "Aging and Adult"</i>
	Arizona Attorney General's Office (800) 352-8431 www.azag.gov/seniors/ Phoenix: (602) 542-5025 Tucson: (520) 628-6504
	Arizona Senior Citizen's Law Project (602) 252-6710
	Senior Citizens' Website http://modernsenior.net/seniorindex.htm
	Jewish Family & Children's Services - Services for Older Adults and Persons With Disabilities (520) 795-0300
	Pima Council on Aging (520) 790-7262 http://www.pcoa.org/older-adult-program-and-services
	Family Care Giver Alliance - Arizona http://caregiver.org/caregiver/jsp/fcn_content_node.jsp?nodeid=2094
AIR CARRIER ACCESS ACT (ACAA)	U.S. Department of Transportation (202) 366-4648 http://www.dotcr.ost.dot.gov/asp/airacc.asp D.O.T.'s Aviation Consumer Protection Division - Civil Rights http://airconsumer.ost.dot.gov/ ACAA Hotline: (800) 778-4838 TTY: (800) 455-9880
ARIZONA STATE/ GOVERNMENT INFORMATION	Arizona At Your Service http://az.gov/webapp/portal <i>Links to state agencies, counties, cities and services</i>
ASSISTIVE TECHNOLOGY	Arizona Technology Access Program (AzTAP) (602) 728-9534 http://www2.nau.edu/aztap-p/staff.shtml Arizona Assistive Technology Exchange http://www.azatexchange.org/home.php
	National Mobility Equipment Dealers Association http://www.nmeda.org/
	Able Data (800) 227-0216 www.abledata.com

	United Spinal Cord's USA Tech Guide http://www.usatechguide.org/
	Associated Services for the Blind and Visually Impaired Braille and Audio Book Store http://www.asb.org/eLibrary/catalog/
	National Center for Accessible Media http://ncam.wgbh.org/
Equipment Lending and Distribution	Wheels From Above (602) 955-6370
	Southwest Lending Closet (623) 932-1016
	Alliance for Technology Access Hub http://www.ataccess.org/hub/
ATTORNEYS/ LEGAL HELP	State Bar of Arizona - attorney referral (602) 252-4804 http://www.azbar.org
	Lawyer Referral Service (602) 258-3434 Maricopa County (520) 623-4625 Pima County *\$35 for 30 minute legal consult
	Community Legal Services (602) 258-3434 (800) 852-9075 http://www.clsaz.org
	Southern Arizona Legal Aid (520) 623-9461 (800) 248-6789 http://www.sazlegalaid.org
	Arizona Legal Help Center (866) 757-6949 http://arizonalegalhelpcenter.com
	AZ Law Help http://www.azlawhelp.org/index.cfm
	U.S. Armed Forces Legal Assistance Center http://legalassistance.law.af.mil/index.php
	AARP Legal Services Network (866) 330-075 www.aarplsnyge.com <i>AARP Members Only</i>

LAWS AND LAW LIBRARIES	<p>Arizona State Law & Research Library (800) 228-4710 http://www.lib.az.us/is/</p> <p>Maricopa County Superior Court law Library (602) 506-3461 http://www.superiorcourt.maricopa.gov/lawlibrary/</p> <p>Pima County Superior Court Law Library (520) 740-8456 http://www.sc.pima.gov/?tabid=60</p> <p>University of Arizona Law Library (520) 621-5455 http://www.law.arizona.edu/library/</p>
Arizona Administrative Code (A.A.C.)	Arizona Secretary of State's Office http://www.azsos.gov/public_services/table_of_contents.htm
Arizona Revised Statutes (A.R.S.)	Arizona State Legislature http://www.azleg.state.az.us/ArizonaRevisedStatutes.asp
Code of Federal Regulations (C.F.R.)	U.S. GPO Office National Archives and Records Administration http://www.gpoaccess.gov/CFR/
United States Code (U.S.C.)	U.S. GPO Office National Archives and Records Administration http://www.gpoaccess.gov/uscode/
Legal Dictionary/Glossary	Law.com Legal Dictionary Online http://dictionary.law.com/
	http://www.nolo.com/glossary.cfm
Legal Documents and Information	<p>Maricopa County Superior Court Self-Service Center http://www.superiorcourt.maricopa.gov/SuperiorCourt/Self-ServiceCenter/index.asp</p> <p>Pima County Superior Court Self-Service Center: http://www.sc.pima.gov/?tabid=112</p>
	Legal Docs http://www.legaldocs.com
	NOLO http://www.nolo.com/

	<p>FindLaw - search for attorneys, legal issues, laws <i>Lay person friendly</i> www.findlaw.com</p>
	<p>Cornell University Law School Legal Information http://www.law.cornell.edu/</p>
	<p>Neighborhood Legal Services http://www.nls.org/</p>
Small Claims	<p>Maricopa County Superior Court Small Claims Division http://www.superiorcourt.maricopa.gov/justiceCourts/CourtsAndSections/SmallClaims/</p>
BUSINESS - Complaints, information, locating	<p>Arizona Attorney General Consumer Protection Division (800) 352-8431 http://www.azag.gov/consumer</p>
	<p>Better Business Bureau (602) 264-1721 Phoenix www.bbb.org (520) 888-5353</p>
	<p>Federal Citizen Information Center (FCIC) Consumer Action Website http://www.consumeraction.gov</p>
	<p>Get Human http://www.gethuman.com/ <i>Database of how to get past automated phone systems and speak to a live person at companies and corporations</i></p>
Corporate Information	<p>Directory of Corporate Archives - U.S. and Canada <i>Information on corporations</i> http://www.archivists.org/saagroups/bas/directory/corporat.asp</p>
	<p>U.S. Securities Exchange Commission <i>Go to EDGAR for SEC and Business Filings and Records</i> http://www.sec.gov/</p>
	<p>Hoovers Online http://www.hoovers.com/free</p>
Public Information/ Skiptracing	<p>Black Book Online http://www.blackbookonline.info</p>
	<p>Search Systems/PAC Info http://www.searchsystems.net</p>
	<p>Switchboard.com Find businesses and people, reverse directory online http://www.switchboard.com/</p>

CAPTIONING	Federal Communications Commission Legal Information and enforcement http://www.fcc.gov/
	National Captioning Institute http://www.ncicap.org/rlaws.asp
	Captioning Web http://www.captions.org/caplaw.cfm
CHILDREN'S ISSUES	Children's Law Center (602) 258-3434 x: 266 http://vlpmaricopa.org/VLP/clc <i>Adoption, custody, family law disputes, guardianships, SSI</i>
	Justice for Children (602) 840-1060 www.jfcadvocacy.org <i>Abuse & neglect, civil rights, foster care rights, victims in criminal proceedings</i>
Court Advocacy	Arizona Court Appointed Special Advocate Program (CASA) 1501 W. Washington, Ste. 119, Phoenix, AZ 85007 (602) 542-9683 http://supreme.state.az.us/casa
	Child Protective Services (888) 767-2445
Adoption	Kids Need U - Arizona (877) 543-7633 <i>Foster care and adoption contracts information</i>
	Supreme Court's Parent Assistance Hotline (800) 732-8193 <i>Help to locate adoptive/biological parents</i>
	Family Services of Arizona (602) 264-9891
	Arizona Aid to Adoption of Special Kids (800) 568-2614 http://www.aask-az.org
Child Care	Child Care Resource & Referral (800) 308-9000 http://www.childcare-resources.com http://www.arizonachildcare.org
	Child Care Licensing - AZ Department of Health Services (800) 615-8555 http://www.azdhs.gov/als/childcare/index.htm
Child Protective Services Contacts	CPS Parent Assistance Program (800) 732-8193 <i>Helps parents and guardians with questions</i> Family Advocate's Office (877) 527-0765 <i>Review CPS removal of child, assist with complaints and grievances</i>

Child Support	Arizona Child Support Enforcement Division (800) 882-4151 www.azdes.gov/dcse
	Pima County Attorney - Child Support Division (520) 622-7000 http://www.pcao.pima.gov
Custody	Community Legal Services (602) 258-3434
	Family Support Center (602) 506-3762
Disability Issues	Raising Special Kids (602) 242-4366 (800) 237-3007 http://www.raisingpecialkids.org
	Pilot Parents of Southern Arizona (520) 324-3150 http://www.pilotparents.org
	Arizona Early Intervention Program (AzEIP) (800) 439-5609 https://www.azdes.gov/AzEIP
CONSUMER INFORMATION AND PROTECTION	Federal Trade Commission http://www.ftc.gov/index.shtml
	Federal Citizen Information Center - Consumer Action Website http://www.consumeraction.gov/
CREDIT/ DEBT COLLECTION/ BANKRUPTCY	Consumer Credit Counseling Services (866) 889-9347 http://www.cccsouthwest.org/Locations/index.asp
	U.S. Bankruptcy Court - District of Arizona (800) 556-9230 http://www.azb.uscourts.gov <i>Information on website</i>
Debt Collector Harassment/Unfair Debt Collection Practices	Federal Trade Commission *Link to Fair Debt Collection Practices Act: http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre27.pdf *Online Complaint Form: https://www.ftccomplaintassistant.gov
DICTIONARY	Encarta Online Talking Dictionary http://encarta.msn.com/encnet/features/dictionary/dictionaryhome.aspx
	Merriam Webster Dictionary http://www.merriam-webster.com/
DISABILITY INFO AND RESOURCES - GENERAL	disABILITY Info http://www.makoa.org/index.htm <i>Index of various services, supports and resources</i>

	ASU Disability Information Network http://aztec.asu.edu/afol/info.html
	Easter Seals Project ACTION Database http://projectaction.easterseals.com/site/PageServer?pagename=ESPA_homepage
	National Council on Disability (202) 272-2004 TTY: (202) 272-2074 http://www.ncd.gov/
	National Organization on Disability http://www.nod.org/
Accessible Internet	Google Accessible Searching for the Visually Impaired http://labs.google.com/accessible/
	Web Accessibility in Mind (Web AIM) http://www.webaim.org/
Accessible Recreation & Tourism	National Center on Accessibility http://www.indiana.edu/~nca/research/nsre.htm
Audio Books	Phoenix Public Libraries (602) 262-6360 Greater Phoenix Digital Library www.phoenixpubliclibrary.org
Braille	Braille Instruction Resources http://www.tsbvi.edu/Education/brl-resources.htm
	Travel Braille http://www.travelbraille.com/ <i>Travel and tourism publications and brochures</i>
Multiple Chemical Sensitivity	Chemical Injury Network http://www.ciin.org/
	MCS Referral and Resources http://www.mcsrr.org/
Ticket to Work	SSA TTW Site http://www.ssa.gov/work/
EDUCATION	U.S. Department of Education Home Page http://www.ed.gov/index.jhtml
	Book Share http://www.bookshare.org/ <i>Accessible books for students with print disabilities</i>

Bullying	Arizona State Statute: http://www.azed.gov/SA/health/documents/BullyingStatute.doc
	Arizona Attorney General's Office School Bullying Hotline (877) 900-1086 school.hotline@azag.gov
Civil Rights Complaint	U.S. Department of Education - Office of Civil Rights OCR Hotline: (800) 421-3481 http://www.ed.gov/about/offices/list/ocr/index.html
Disability and Special Education Issues	Arizona Department of Education - Exceptional Student Services (602) 542-4013 http://www.ade.az.gov/ESS
	Raising Special Kids (602) 242-4366 (800) 237-3007 http://www.raisingpecialkids.org Pilot Parents of Southern Arizona (520) 324-3150 http://www.pilotparents.org
	Parent Information Network (PIN) Toll Free: (877) 230-7467 http://www.ade.az.gov/ess/eapn
Post Secondary Education	U.S. Department of Education - Office of Postsecondary Education http://www.ed.gov/about/offices/list/ope/index.html
	Arizona Board for Private Postsecondary Education (602) 542-5709 http://azppse.state.az.us
*Defaulted Student Loans	U.S. Department of Education - Direct Loan Servicing Center Hotline: (800) 621-3115
*Loans/Grants	U.S. Department of Education - Federal Student Aid Information Center (800) 433-3243 http://studentaid.ed.gov
EMPLOYMENT	U.S. Department of Labor - Office of Disability Employment Policy (866) 633-7365 http://www.dol.gov/odep/
Accommodations	Job Accommodation Network (800) 526-7234 http://www.jan.wvu.edu/
Discrimination	Equal Employment Opportunity Commission (800) 669-4000 Phoenix Main: (602) 640-5000 Tucson Main: (520) 791-4593

	<p>Arizona Attorney General's Office (800) 352-8431 http://www.azag.gov/civil_rights Phoenix: (602) 542-5025 Tucson: (520) 628-6504</p>
Family and Medical Leave Act (FMLA)	<p>U.S. Department of Labor (866) 487-2365 <i>FMLA Fact Sheet:</i> http://www.dol.gov/esa/whd/fmla</p>
Maternity Leave/Pregnancy Discrimination	<p>Equal Employment Opportunity Commission (800) 669-4000 <i>Pregnancy Discrimination Fact Sheet:</i> http://www.eeoc.gov/types/pregnancy.html</p>
Unemployment Insurance	<p>Arizona Department of Economic Security (877) 877-6226 www.azui.com</p>
Wage & Hour	<p>U.S. Department of Labor (866) 487-2365 http://www.dol.gov/index.htm</p>
	<p>Arizona Department of Labor Phoenix Main: (602) 542-4515 Tucson Main: (520) 628-5459 http://www.ica.state.az.us/Divisions/labor/index.html</p>
Worker's Compensation	<p>Industrial Commission of Arizona Phoenix Main: (602) 542-4661 Tucson Main: (520) 628-5181 http://www.ica.state.az.us/Divisions/Claims/injured_worker.html</p>
FAMILY LAW	<p>Family Lawyers Assistance Project (ASU Law) (480) 965-4181</p>
	<p>Arizona Divorce and Family Law Blog *Articles and information http://www.azfamilylawblog.com</p>
Divorce	<p>Community Legal Services (602) 258-3434 (800) 852-9075 http://www.clsaz.org</p>
	<p>Southern Arizona Legal Aid (520) 623-9461 (800) 248-6789 http://www.sazlegalaid.org</p>
Domestic Violence	<p>Arizona Coalition Against Domestic Violence (800) 782-6400 Phoenix Main: (602) 279-2900 http://www.azcadv.org</p>
	<p>Shelter Hotline (800) 799-7739 (602)263-8900</p>
	<p>National Domestic Violence Hotline (800) 799-7233 TTY: (800) 787-3224</p>

GOVERNMENT BENEFITS	Gov Benefits.gov http://www.govbenefits.gov/govbenefits_en.portal <i>Listing of various available benefits</i>
GOVERNMENT INFORMATION	U.S. Government Information Page http://www.usa.gov
GUARDIANSHIP/ CONSERVATORSHIP	Arizona Fiduciaries Association P.O. Box 13314 Scottsdale, Arizona 85267-3314 http://www.azfid.org
	Arizona Superior Court Self Services Center <i>Guardianship/Conservatorship Documents and Info</i> http://www.superiorcourt.maricopa.gov/SuperiorCourt/Self-ServiceCenter/Forms/ProbateCases/prob_group_1.asp
	State Bar of Arizona - Probate and Trust Section (602) 252-4804 <i>Guide to Guardianship and Conservatorship:</i> www.azbar.org/LegalResources/PubInfoBrochures/guardian_text.cfm
	Arizona Supreme Court Fiduciary Certification Program http://www.supreme.state.az.us/fiduc/ <i>Complaints about guardians and conservators</i>
Public Fiduciaries	Apache County (928) 337-7628 www.co.apache.az.us/Departments/CountyManager/Fiduciary.htm Cochise County (520) 432-9600 http://www.cochise.az.gov/cochise_aging_social_services.aspx?id=202 Maricopa County Public Fiduciary (602) 506-5801 http://www.maricopa.gov/pubfid/ Pinal County (520) 866-7252 http://pinalcountyyaz.gov/Departments/HealthHumanServices/BHMEPF/Pages/Home.aspx Pima County (520) 740-5454 http://www.pima.gov/depts/fiduc.html Yavapai County Public Fiduciary (928) 771-3513 http://www.co.yavapai.az.us/PubFid.aspx Yuma County (928) 373-1145 http://www.co.yuma.az.us/health/adm-pf.html
HEALTH CARE	

AHCCCS/Medicaid	<p>AHCCCS Administration (800) 654-8713 http://www.ahcccs.state.az.us/site Main: (602) 417-4000 Southern Arizona: (520) 205-8600 ALTCS Information: (800) 824-2656 KidsCare: (877) 764-5437 OR (602) 417-5437 Freedom to Work Program: (888) 308-6516</p> <p>AHCCCS/ALTCS Guides & Manuals (Eligibility & Medical): http://www.ahcccs.state.az.us/Publications/GuidesManuals</p>
AIDS/HIV Law	<p>Community Legal Services AIDS/HIV Law Project (602) 258-3434 x: 2820</p>
	<p>Southern Arizona AIDS Foundation (800) 771-9054 (520) 628-7223 www.saaf.org</p>
	<p>AIDS National Hotline (800) 342-2437</p>
Assistive Technology	<p>Arizona Assistive Technology Access program (AzTAP) http://www4.nau.edu/ihd/AzTAP/AzTAP.asp Main: (602) 728-9534 <i>Loans, demonstrations, borrowing</i></p> <p>Arizona Assistive Technology Exchange http://www.azatexchange.org/home.php</p>
DES/DDD	<p>Division of Developmental Disabilities (866) 229-5553 https://egov.azdes.gov/cmsinternet/main.aspx?menu=96&id=2470&ekmense1=15074e5e_96_0_2470_4</p>
Complaints - Medical Facilities General (clinics, hospitals, group homes, nursing homes, behavioral health facilities, assisted living)	<p>Arizona Department of Health Services - Licensing Division Phoenix: (602) 364-2536 Tucson: (520) 628-6965 Flagstaff: (928) 774-2707 *Behavioral Health: (602) 264-2595 http://www.azdhs.gov/als/index.htm</p>
	<p>Joint Commission (630) 792-5636 http://www.jointcommission.org</p>

Complaints - Physician	<p>Arizona Board of Medical Examiners (877) 255-2212 <i>M.D. Complaints</i> http://www.azmd.gov (Click on “other sites of interest for other medical boards)</p> <p>Arizona Board of Osteopathic Examiners (480) 657-7703 <i>D.O. Complaints</i> http://www.azdo.gov</p>
Dental Resources	<p>Arizona School of Dentistry and Oral Health Dental Clinic East Valley: (480) 248-8100 West Valley: (623) 251-4700 <i>Dental Services, including special needs</i> http://www.atsudental.com/dental_services</p>
	<p>Arizona Donated Dental Services (866) 340-4337 http://www.azdentalfoundation.org/DDS/Donated_Dental_Services.asp</p>
Free/Reduced Cost Health Care Resources	<p>Free Clinic Foundation of America http://www.freeclinicfoundation.com</p>
	<p>Hill-Burton Free and Reduced Cost Medical Care Program (800) 638-0742 http://www.hrsa.gov/hillburton/hillburtonfacilities.htm</p>
	<p>Maricopa Integrated Health System Maricopa Medical Center: (602) 344-5011</p> <p>Family Health Clinics: http://www.mihs.org/ourfacility/fhc.html</p>
Free - Children	<p>Shriners Hospital for Children (800) 237-5055 http://www.shrinershq.org/Admission/</p>
Clinical Trials	<p>Centerwatch Clinic Trials Listing Service http://www.centerwatch.com</p>
Discrimination Complaints	<p>U.S. Department of Health and Human Services Office of Civil Rights <i>Section 504 Complaint against Health Professionals</i> http://www.hhs.gov/ocr/civilrights/understanding/</p>
Hearing Aids	<p>Starkey Hearing Foundation “Hear Now” Program http://www.sotheworldmayhear.org/hearnow/</p>
	<p>Miracle Ear Children’s Foundation (800) 234-5422 http://www.miracleear.com/childrenrequest.aspx</p>
HIPAA Information/Complaints	<p>U.S. Department of Health and Human Services http://www.hhs.gov/ocr/privacy/hipaa/understanding/</p>

Health Law	National Health Law Program (NheLP) http://www.healthlaw.org/
Medical Information	Free Medical Journals http://www.freemedicaljournals.com/
	Merck Manuals Online http://www.merck.com/mmhe/index.html
Medicare	Centers for Medicare and Medicaid Services (CMS) http://www.cms.hhs.gov
	Medicare Government Site (800) 633-4227 http://www.medicare.gov
	Office of Medicare Ombudsman: http://www.medicare.gov/Ombudsman/resources.asp
	State Health Insurance Program (SHIP) (800) 432-4040
	Medicare Rights Center Consumer Hotline (800) 333-4114
Medication and Prescription Drug Information	Partnership for Prescription Assistance www.pparx.org
	Rx Assist http://www.rxassist.org/
	Rx List - Drug Index and Information http://www.rxlist.com/script/main/hp.asp
Vision	American Optometric Association Vision USA Program <i>Provides eye care for low income uninsured persons</i> http://www.aoa.org/x5607.xml
	American Academy of Ophthalmology National Eye Care Projects http://www.eyecareamerica.org/eyecare/care/
	EyeCare America Seniors (800) 222-3937 <i>Age 65 and older only</i>
	Rehabilitation Services Administration (602) 266-7284 <i>Provides eye exams, glasses and other vision services to persons age 21 or over receiving TANF, GA, SSI and/or AHCCCS</i>
HOUSING	U.S. Department of Housing and Urban Development (HUD) HUD Arizona Web Page: http://www.hud.gov/local/index.cfm?state=az HUD Fair Housing and Equal Opportunity Page: http://www.hud.gov/offices/fheo/index.cfm

	<p>Arizona Department of Housing (602) 771-1000 <i>HUD Housing and FHA Information</i> http://www.housingaz.com/</p>
Accessible Housing	<p>Accessible Housing Specialists (480) 329-7821 http://www.accessiblehousing.net/index.shtml</p>
	<p>Affordable Accessible Homes (602) 375-0406 <i>Carolyn S. Loan, Executive Director</i></p>
	<p>National Accessible Apartment Clearinghouse (800) 421-1221</p>
Contractor Complaints	<p>Arizona Registrar of Contractors (877) 692-9762 http://www.azroc.gov/</p>
Foreclosure/ Mortgage Delinquency	<p>HUD Guide to Avoiding Foreclosure: http://www.hud.gov/foreclosure/index.cfm</p>
	<p>HOPE NOW http://www.hopenow.com/</p>
	<p>Arizona Foreclosure HelpLine (877) 448-1211</p>
Home Modifications	<p>Arizona Long Term Care Services (ALTCS) <i>If ALTCS Eligible, request to Case Manager (see Policy 1240-J)</i> Policy Manual Section: www.ahcccs.state.az.us/Regulations/OSPpolicy/chap1200/Chap1200.pdf</p>
	<p>Home Modification Information Clearinghouse http://www.homemods.info/</p>
Home Mods and <i>Independent Living Centers</i>	<p>ABIL (602) 256-2245 (Phoenix Metro) http://www.abil.org/Programs/homemods1.htm</p> <p>ASSIST To Independence (888) 848-1449 (Native American) http://www.assisttoindependence.org/independent.html</p> <p>DIRECT Center for Independence (800) 342-1853 (Tucson) http://www.directilc.org/program_homeaccess.htm</p> <p>SMILE (928) 329-6681 (Yuma)</p> <p>New Horizons Independent Living Center (Prescott/Flagstaff) (928) 772-1266 http://www.newhorizonsilc.org/index.html</p>
Landlord/Tenant Issues	<p>Community Legal Services (602) 258-3434 (800) 852-9075 http://www.clsaz.org</p>

	Southern Arizona Legal Aid (520) 623-9461 (800) 248-6789 http://www.sazlegalaid.org
<i>Residential and Mobile Home Landlord Tenant Act copies</i>	Arizona Secretary of State's Office http://www.azsos.gov/public_services/Publications/Residential_Landlord_Tenant_Act/
IMMIGRATION	Friendly House (602) 257-1870 www.friendlyhouse.org
	Florence Immigrant and Refugee Rights Project (520) 868-0191 http://www.firrp.org/
	Catholic Social Services (520) 623-0344
	Asylum Program of Southern Arizona (520) 623-4555
INDEPENDENT LIVING	<i>See Home Mods and Independent Living Centers</i>
INSURANCE	Arizona Department of Insurance (800) 544-9208 http://www.id.state.az.us/
INTERPRETERS	<i>See I&R Management/Forms/Interpreter Referral and Auxiliary Aid Referral List</i>
	Registry of Interpreters for the Deaf http://www.rid.org/
	Arizona Commission for the Deaf and Hard of Hearing (602) 542-3323 V/VP (602) 264-0990 TTY (800) 352-8161 V/TTY http://www.acdhh.org/ <i>Telephone distribution program, interpreter licensure, Arizona Relay Service, referral directory, advocacy</i>
MENTAL HEALTH	ASH Patient Advocate - Natalie Shures (602) 220-6012 ASH Key Contacts List: http://www.azdhs.gov/azsh/key_contacts.htm
	SAMHSA's Mental Health Information Center (800) 789-2647 http://mentalhealth.samhsa.gov/
	National Alliance on Mental Illness (NAMI) http://www.nami.org/ NAMI Arizona (800) 626-5022 http://www.namiaz.org/
	Mental Health Association of Arizona (480) 994-4407 http://www.mhaarizona.org/

Crisis Lines	Empact Suicide Hotline (480) 784-1500 Maricopa Crisis Services (602) 222-9444 Magellan (800) 564-5465 St. Lukes Behavioral Health (800) 821-4193 Banner Health (602) 254-4357 NARBHA (877) 756-4090 Cenpatico (866) 495-6735 CPSA (520) 622-6000
NEWSPAPERS	Arizona Newspapers List Online http://www.floridalink.com/links/arizona.htm
	NewsVoyager http://www.newspaperlinks.com/newspaperlist.cfm <i>Links to U.S. media and newspapers</i>
PRISON ISSUES	Middle Ground Prison Reform (480) 966-8116 www.middlegroundprisonreform.org
	American Civil Liberties Union (ACLU) Prison Rights Section (202) 393-4930 http://www.aclu.org/prison/index.html
	Arizona Department of Corrections <i>Department Orders, Director's Instructions and inmate info online</i> http://www.adc.state.az.us/
REFERRALS - GENERAL	Community Information & Referral Phoenix: (602) 263-8856 -OR- Toll Free (800) 352-3792 Tucson: (520) 881-1794 -OR- Toll Free (800) 362-3474
SERVICE DOGS	Delta Society (425) 679-5500 www.deltasociety.org
	Assistance Dogs International http://www.assistedogsinternational.org/
	Assistance Dog United Campaign (800) 284-3647 http://www.assistedogunitedcampaign.org/ <i>Help with funding</i>
Phoenix Metro	Happy Tails Service Dogs (623) 580-0946 http://www.happytailsservicedogs.com/
	Power Paws Assistance Dogs (480) 945-0754 www.azpowerpaws.org
Tucson & Southern Arizona	Top Dog Service Dogs (888) 257-6790 http://www.topdogusa.org/

	Handi-Dogs, Inc. (520) 326-3412 http://www.handi-dogs.org/
SHELTER HOTLINE	Contacts Shelter Hotline (800) 799-7739 <i>Maricopa County Only</i>
SOCIAL SECURITY	Social Security Administration (800) 772-1213 www.ssa.gov <i>Website has numerous publications on benefits, planning, rights, etc.</i>
	National Organization for Social Security Claimant's Representatives (NOSSCR) (800) 431-2804 http://www.nosscr.org/ <i>Referrals to attorneys who specialize in social security cases</i>
	Advocates for the Disabled (800) 875-2272 Phoenix: (602) 212-2600 www.advocatesforthedisabled.org
STATE AGENCIES	Arizona Ombudsman, Citizen's Aid (800) 872-2879 Phoenix: (602) 277-7292 <i>Assist Arizonans with complaints/disputes with state agencies</i> www.azleg.state.az.us/ombudsman
TAX FILING HELP AND DISPUTES	Volunteer Income Tax Preparation (VITA) (800) 829-1040 Phoenix Metro: (480) 829-0922
	AARP Tax Aid (800) 227-7669 http://www.aarp.org/money/taxaide/
	Taxpayer Advocate Intake (877) 777-4778 TTY: (800) 829-4059 Phoenix: (602) 207-8240 http://www.irs.gov/advocate/index.html <i>Independent agency within the IRS to assist citizens with tax disputes</i>
TELEPHONE SPEECH ASSISTANCE	Telephone Access for People With Speech Disabilities http://www.stsnews.com <i>Speech to Speech (STS) via Relay, dial 711, then ask operator to dial</i> (916) 362-0982 - or- (800) 842-6520
TRANSLATION	Babelfish Online Translation http://babelfish.yahoo.com/
	SDL Free Translation http://www.freetranslation.com/

TRANSPORTATION - PUBLIC AND PARATRANSIT	Valley Metro Bus and Light Rail & Paratransit (602) 207-8240 http://www.valleymetro.org/ ADA Certification Office: (602) 534-3157 Dial-A-Ride: (602) 253-5000 SW Valley Dial-A-Ride: (602) 253-4000 East Valley Dial-A-Ride: (480) 633-0101 Glendale Dial-A-Ride: (623) 930-3515 Peoria Dial-A-Ride: (623) 773-7435 Sun City Dial-A-Ride: (623) 977-8363 Surprise Dial-A-Ride: (623) 222-1622 Wickenburg: (800) 713-3809 <i>ask for flex stop service on Rt. 660</i>
Tucson	Sun Tran (520) 792-9222 www.suntran.org Van Tran - Paratransit Service (520) 798-1000 ADA Eligibility Office: (520) 791-5409 www.vantran.org
	Maricopa County Special Needs Transportation (602) 372-4280
Cab Vouchers	Phoenix Public Transit Taxi Subsidy Program (602) 801-1164
	Coupons for Cabs (480) 962-7433 <i>Residents of Tempe, Mesa, Chandler & Gilbert only</i>
	Cab Connection (480) 312-8747 <i>Residents of Scottsdale only</i>
	Mesa Mileage Reimbursement Program (480) 962-7433 <i>Residents of Mesa age 65 and over and/or disabled only</i>
Night Rescue	Night Rescue Program Application/Eligibility: (480) 222-4134 Request for Rescue: (602) 495-5555 <i>Provides trip home when person using wheelchair is stranded and cannot access other transportation, hours 8p.m. - 6 a.m.</i>
Private Paratransit Services Directory	1-800-Taxicab http://www.1800taxicab.com/para-arizona.htm
Transportation Planning	Maricopa Association of Governments (MAG) (480) 733-5266 <i>Provide input into planning and needs of persons with disabilities to their Associate to the Disability Community</i>
VETERAN'S AFFAIRS	U.S. Department of Veteran's Affairs (800) 827-1000 http://www.va.gov/ Benefits Info: http://www.vba.va.gov/VBA/

	<p>Arizona Department of Veterans Services (800) 852-8387 www.azdvs.gov</p>
	<p>Disabled American Veterans (602) 627-3286 http://www.dav.org/Default.aspx</p>
	<p>U.S. Department of Defense Transition Assistance Program http://www.transitionassistanceprogram.com/register.tpp</p>
	<p>Military.com <i>State Veterans Benefits Information</i> http://www.military.com/benefits/veteran-benefits/arizona-state-veterans-benefits</p>
Legal Help	<p>U.S. Armed Forces Legal Assistance Center http://legalassistance.law.af.mil/index.php</p>
VISUAL IMPAIRMENT	<p>Arizona Directory of Services for the Blind and Visually Impaired https://egov.azdes.gov/CMSInternet/main.aspx?menu=32&id=1974</p>